# NATIONAL FREE WEBINAR ON

# QUALITY ENHANCEMENT IN HIGHER EDUCATION INSTITUTIONS



# Mar Baselios Institute of Technology and Science Nellimattom, Kothamangalam, Ernakulam, Kerala - 686 693, India

(ACCREDITED BY NAAC)

Sponsored by



Conducted by

**Internal Quality Assurance Cell (IQAC), MBITS** 

10<sup>th</sup> & 11<sup>th</sup> December, 2020

# **Contents**

Sl No.	Title	Page No.
1	Abstract of the Webinar	1
2	Theme of the Webinar	3
3	Programme Schedule	4
4	Roadmap to Industry 4.0 through Education 4.0	8
5	Quality Enhancement through Institutional Ranking	26
6	Research - Thrust for Quality in Higher Education Institutions	39
7	Institutional Best Practices and New Education Policy	69
8	Standards and Innovative Mechanisms for Assuring Quality in Teaching-Learning Process	71
9	Skilling and Employability	83
10	Outcome of the Webinar	89
11	Follow up Actions	90
12	Conclusions	91

# **Abstract of the Webinar**

The National Webinar on "Quality Enhancement in Higher Education Institutions" was conducted as per the schedule on 10<sup>th</sup> & 11<sup>th</sup> of December 2020. The program was coordinated by the Internal Quality Assurance Cell (IQAC) of MBITS, Nellimattom, Kothamangalam, Kerala. The Webinar was sponsored by 'National Assessment and Accreditation Council (NAAC)', which helped to elevate the webinar to a higher extent.

The inauguration of the webinar was done by the Chief Guest of the 1<sup>st</sup> day (10<sup>th</sup> December 2020), Dr. Buddha Chandrasekhar, Chief Coordinating Officer, AICTE, New Delhi, Ministry of Human Resource Development, Government of India, followed by his technical talk on "Roadmap to Industry 4.0 through Education 4.0". The Guest of Honour of the 1<sup>st</sup> day was Dr. M. S. Shyamasundar, Advisor, Southern Region Coordinator, NAAC, Bengaluru. During his session he discussed the topic "Quality Enhancement through Institutional Ranking". The Keynote Speaker of the 1<sup>st</sup> day was Prof. Dr. Jagathy Raj V. P., Professor, Cochin University of Science and Technology (CUSAT), Kerala. His talk was on the topic "Research-Thrust for Quality in Higher Education Institutions".

The Chief Guest of the 2<sup>nd</sup> day (11<sup>th</sup> December 2020) was Prof. Dr. M. P. Poonia, Vice Chairman, AICTE, New Delhi. His talk was on the topic "Institutional Best Practices and New Education Policy". The Guest of Honour of the 2<sup>nd</sup> day was Dr. B. S. Madukar, Formerly Adviser and GC/EC member, NAAC and Founder Director, University of Mumbai, Quality Assurance Cell. During his session he discussed the topic "Standards and Innovative Mechanisms for Assuring Quality in Teaching-Learning Process". The Keynote Speaker of the 2<sup>nd</sup> day was Mr. Arunjith Unnikrishnan, Assistant Director (HR), Ernst & Young (EY), Kochi, Kerala. His talk was on the topic "Skilling and Employability".

The webinar was conducted on the two days from 10.00 am to 12.30 pm streaming through the online platforms ZOOM and Facebook live. The panel discussion and the question answering session were conducted after each technical talk. The panel was headed by Dr. P. Sojan Lal whose has been the pillar of support for organizing and conducting such a big event in this pandemic situation.

A total of 714 participants including academicians, professionals, students and research scholars attended the webinar from different states in India. The participants were represented from 104 different institutions. The Feedback form link was shared at the end of sessions on the two days and recorded the attendance of participants through their responses. Participation Certificates were mailed to all the participants.

The national webinar as a whole was well organized and conducted in an excellent manner as per the feedback from the panel members and participants. This was possible with the support of management, principal, administrative department, IQAC members and cooperation of all the faculty & students of MBITS.

# Theme of the Webinar

The theme of the webinar is 'Quality Enhancement in Higher Education Institutions'. Higher Education should impart in-depth knowledge and understanding so as to advance the students to new frontiers of knowledge in different walks of life. The seminar focuses on the reasons to worry on quality and the various factors affecting the quality of the higher education. It aims to equip the HEIs to enhance the quality to ensure their milestones in this competing world and to prepare for National and International assessments and rankings.

### The sub themes of the webinar are:

- 1. Roadmap to Industry 4.0 through Education 4.0
- 2. Quality Enhancement through Institutional Ranking
- 3. Research- Thrust for Quality in Higher Education Institutions
- 4. Institutional Best Practices and New Education Policy
- Standards and Innovative Mechanisms for Assuring Quality in Teaching-Learning Process
- 6. Skilling and Employability



# Mar Baselios Institute of Technology and Science





# "Quality Enhancement in Higher Education Institutions"

**Sponsored by National Assessment and Accreditation Council (NAAC)** 

**Conducted by Internal Quality Assurance Cell (IQAC), MBITS** 

# **Programme Schedule (Detailed)**

Day 1/2: 10/12/2020, Thursday, 10 am to 12.30 pm, IST

# 10<sup>th</sup> December 2020 (Thursdav)

Program	Name	Compering	Questions from Zoom	Questions from Facebook
Prayer (Silent Prayer) (Time : 10 AM)		Susanna M Santhosh		
Inviting Principal (Time : 10 AM)		Renu Mary George		
Welcome Speech (Time : 10 AM)	Dr. P Sojan Lal (Principal MBITS)	Susanna M Santhosh		
Introduction of inauguration and chief guest along with his talk  Talk on "Roadmap to Industry 4.0 through Education 4.0"  (Time: 10.05 AM)  (Take 45 min. for his talk)	Dr. Buddha Chandrasekhar, (Chief Coordinating Officer, AICTE, New Delhi, Ministry of Human Resource Development, Government of India)	Renu Mary George	Susanna M Santhosh,  Renu Mary George  (Collect questions from zoom)	Soumya Markose Lincy P Alias (Collect questions from facebook & forward to Susanna & Renu through what's app)
Discussions preferred (You can ask questions)	O	Renu Mary George (Ask relevant question & say thanks for such an informative talk)		

	T		T	
Introduction of our Guest of Honour along with his talk Talk on "Quality Enhancement through Institutional Ranking" (Time: 10.45 AM) (only take 30 min. for his talk)	Dr. M. S Shyamasundar,  ( Advisor, Southern Region Coordinator, NAAC, Bengaluru)	Susanna M Santhosh	Renu Mary George Susanna M Santhosh, (Collect questions from zoom)	Soumya Markose Lincy P Alias (Collect questions from facebook & forward to Susanna & Renu through what's app)
No discussions preferred (Anyway you can ask Would you like to take one or two questions sir?)	Ø	Susanna M Santhosh  (Ask questions if any at least ask one relevant question if sir is willing to take it otherwise say thanks for such an informative talk)		
Introduction of our Keynote Speaker along with his talk Talk on " Research- Thrust for quality in Higher Education Institutions " (Time: 11.15 AM) (Take 30 - 45 min. for his talk)	Prof. Dr. Jagathy Raj V.P, ( Professor, CUSAT, Kerala)	Renu Mary George	Susanna M Santhosh, Renu Mary George (Collect questions from zoom)	Soumya Markose Lincy P Alias (Collect questions from facebook & forward to Susanna & Renu through what's app)
Discussions preferred (You can ask questions)	O	Renu Mary George (After discussion say thanks for such an informative talk)		
	Shar	e feedback link		
Inviting Solly Miss for Vote of Thanks		Susanna M Santhosh		
Vote of Thanks (Time : 12.15 PM)	Dr. Solly George (Prof. & Dean Planning & Development MBITS, IQAC Coordinator MBITS)	Susanna M Santhosh  (After vote of thanks conclude the session along with tomorrows schedule or handover to principal)		

# Day 2/2: 11/12/2020, Friday, 10am to 12.30pm, IST

# 11th December 2020 (Friday)

Program	Name	Compering	Questions from Zoom	Questions from Facebook
Welcome Speech (Time : 10 AM)	Dr. P Sojan Lal (Principal MBITS)	Bonia Jose		
Introduction of chief guest along with his talk Talk on "Institutional Best Practices and New Education Policy" (Time: 10 AM) (Only take 20 min. for his talk)	Prof. Dr. M.P Poonia (Vice Chairman, AICTE, New Delhi)	Bonia Jose	Deepthy Varkey,  Bonia Jose  (Collect questions from zoom)	Soumya Markose Lincy P Alias (Collect questions from facebook & forward to Susanna & Renu through what's app)
No discussions preferred (Anyway you can ask Would you like to take one or two questions sir?)	O	Bonia Jose  (Ask questions if any at least ask one relevant question if sir is willing to take it otherwise say thanks for such an informative talk)		
Introduction of our Guest of Honour along with his talk Talk on "Standards and Innovative Mechanisms for Assuring Quality in Teaching- Learning Process " (Time: 10.30 AM) (only take 45 min. for his talk)	Dr. B.S Madukar, (Formerly Adviser and GC/EC member, NAAC and Founder Director, University of Mumbai, Quality Assurance Cell)	Deepthy Varkey	Bonia Jose, Deepthy Varkey (Collect questions from zoom)	Soumya Markose Lincy P Alias (Collect questions from facebook & forward to Susanna & Renu through what's app)
Discussions preferred (Ask questions)	o	Deepthy Varkey  (Ask relevant question & say thanks for such an informative talk)	\$	

Introduction of our Keynote Speaker along with his talk Talk on " Skilling and Employability " by Keynote Speaker" (Time: 11.30 AM) (Take 30 min. for his talk)	Mr. Arunjith Unnikrishnan,  (Assistant Director(HR),  Ernst & Young (EY),  Kochi, Kerala)	Bonia Jose	Deepthy Varkey,  Bonia Jose (Collect questions from zoom)	Soumya Markose  Lincy P Alias  (Collect questions from facebook & forward to Susanna & Renu through what's app)
Discussions preferred (You can ask questions)	o	Bonia Jose  (After discussion say thanks for such an informative talk)		
	Share	feedback link		
			Ι	
Inviting Solly Miss for Vote of Thanks		Deepthy Varkey		
Vote of Thanks (Time: 12.15 PM)	Dr. Solly George  (Prof. & Dean Planning & Development MBITS, IQAC	Deepthy Varkey  (After vote of thanks conclude the session along with tomorrows		

# Roadmap to Industry 4.0 through Education 4.0



Dr. Buddha Chandrasekhar
Chief Coordinating Officer
AICTE, New Delhi
Ministry of Human Resource Development
Government of India

### National education policy 2020 – preparing young minds for future

The NEP2020 marks a monumental development in the country's human resource transformation that aims to disrupt the existing Indian education system. It aims to transform India into a vibrant knowledge society, global knowledge superpower by making both school and college education more holistic, flexible, multidisciplinary, suited to 21<sup>st</sup> century needs and aimed at bringing out the unique capabilities of each student.

NEP2020 deals with education4.0, skills4.0, industry4.0 and technology4.0. Industry4.0 is capturing all other sectors like industrial side, agricultural side, country development, etc. In 2024 NEP will helps to have crores of job opportunities in Bio Tech, Food Tech, Healthcare, Agri Tech, energy, Telecommunications and other fields. NEP is also promoting multilingualism. Pillars of NEP2020 are Access, Equity, Quality, Affordability and Accountability.

### **Outcome:**

- Teach to transform the ideas
- Educate everyone to empower
- Learn to lead
- Provide quality education to all





# PREPARING YOUNG MINDS FOR FUTURE

INNOVATION AND ENTREPRENEURSHIP

### Buddha Chandrasekhar

Chief Coordinating Officer
AICTE, Ministry of Education, Government of India
CCONEAT@AICTE-INDIA.ORG
9740169197

### NATIONAL EDUCATION POLICY SIMPLIFIED

transform, empower, lead

INDIA, A YOUTHFUL NATION KNOWN FOR ITS INNOVATIVE ZEAL CAN LEAD THE WORLD.

HIGHLY SKILLED WORKERS, TECHNOLOGY, SPEED, THINK TANK AND TRUST ARE KEY FOR SUCCESS IN 21ST CENTUR

LAST 5 YEARS - 250 BILLION USD FDI INFLOWS ...
FDI INFLOWS IN INDIA IN 2019-20 WERE 74 BILLION
DOLLARS. THIS IS AN INCREASE OF 20 PER CENT FROM
THE YEAR BEFORE THAT."

dha chandrasekhar, Chief Coordinating Officer, AICTE, MOE, CCONEAT@AICTE-INDIA.C

### NATIONAL EDUCATION POLICY SIMPLIFIED

transform, empower, lead





- Auto Component
   Automobiles
- Automobiles
   Aviation
- Aviation
   Biotechnology
- Chemicals
- Construction
- Defence Manufacturing
   Electrical Machinery
- Food Processing
   IT and BPM
   Leather
  - Leather
     Media and Entertainmen
     Mining
  - Pharmaceuticals
     Ports and Shipping

- Railways
   Roads and Highways
   Renewable Energy
- Space
   Textiles and Garments
   Thermal Power
- Tourism and Hospitality
   Wellness

### • • 10 CRORE DIRECT, 40 CRORE INDIRECT OPPORTUNITIES BY 2024

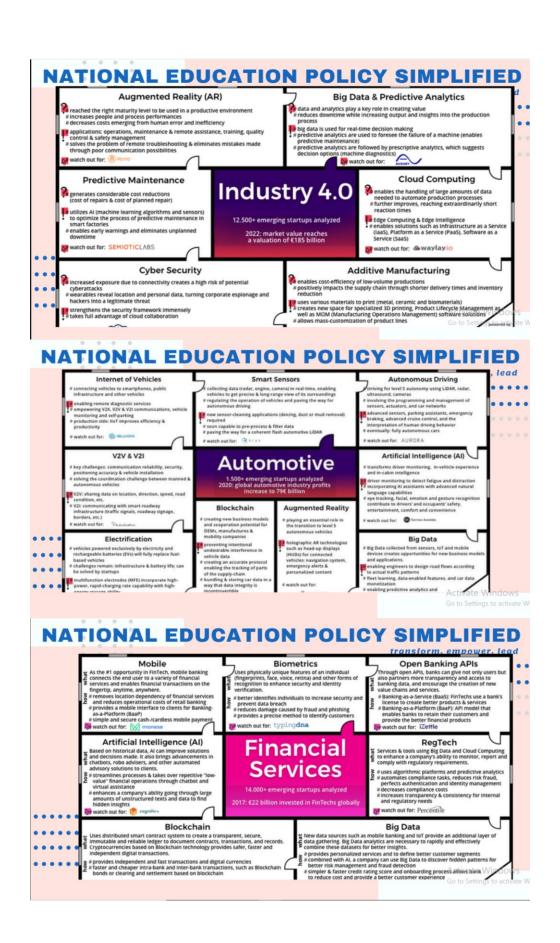
Activate Windows
Go to Settings to activate W

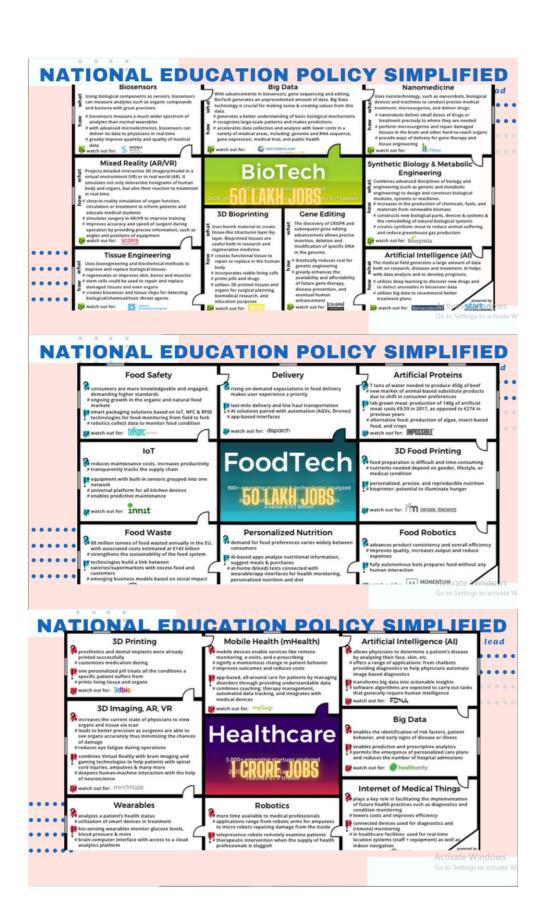
Buddha chandrasekhar, Chief Coordinating Officer, AICTE, MOE, CCONEAT@AICTE-INDIA.ORG

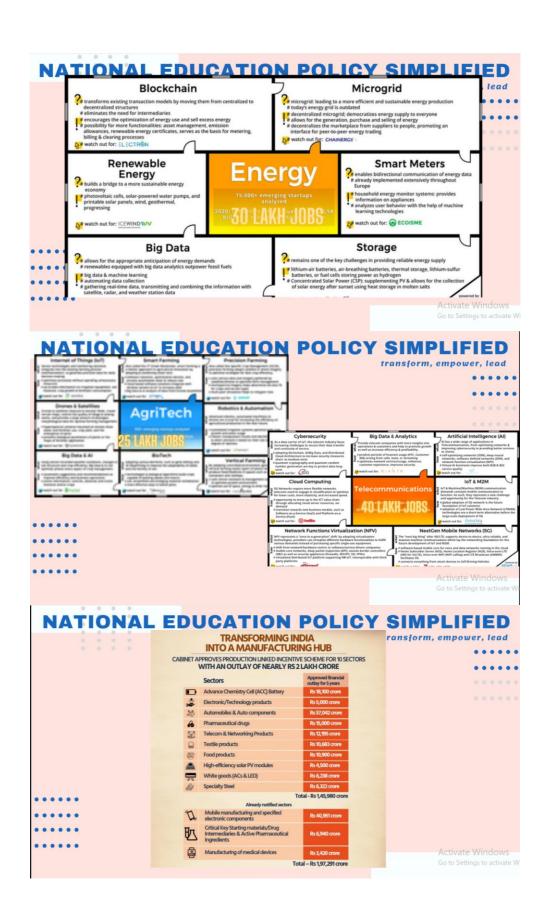


### NATIONAL EDUCATION POLICY SIMPLIFIED











### NATIONAL EDUCATION POLICY SIMPLIFI

# 50+ CRORE OPPORTUNITIES BY 2025

JOB SEEKERS, ENTREPRENEUR, RESEARCH

### ARE OUR STUDENTS READY?

NECESSARY SKILLS, CORE KNOWLEDGE AND PRACTICLE KNOWLEDGE THAT WILL HELP THEM TRANSITION SMOOTHLY INTO COLLEGE AND THEN INTO A SUCCESSFUL CAREER.

transform, empower,



Buddha chandrasekhar, Chief Coordinating Officer, AICTE, MOE, CCONEAT@AICTE-INDIA, ORG





# **ENTREPRENEURS**

**5.8 CRORE ENTREPRENEURS IN INDIA** 

ONLY 5% THE LOWEST RATES IN THE WORLD, WHILE THE BUSINESS DISCONTINUATION RATE IN INDIA IS AMONG THE HIGHEST AT 26.4 %. ONLY 13% WOMEN ENTREPRENEURS

### **FEAR OF FAILURE - SOCIETY PROBLEM**

ctivate Windows to to Settings to activate W



# **Entrepreneurship**



# MIC & Yukti demo

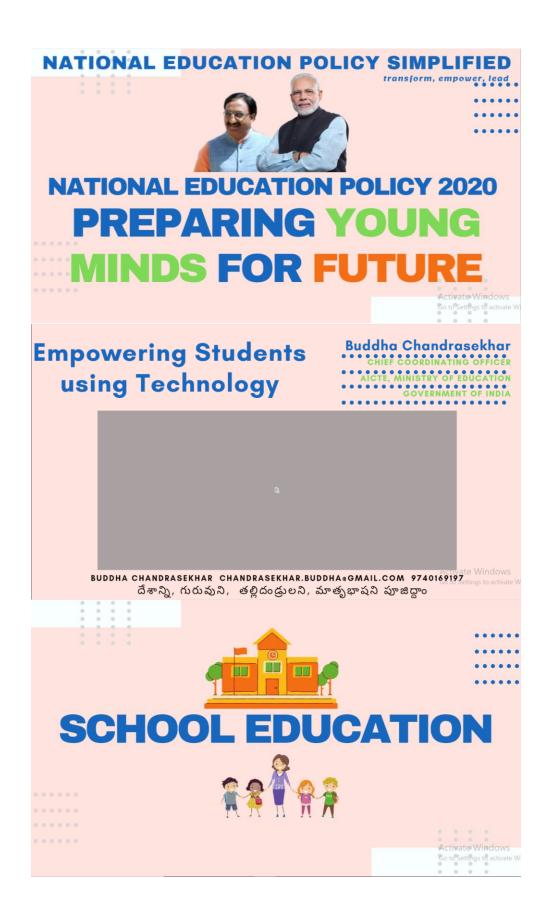
Buddha chandrasekhar, Chief Coordinating Officer, AICTE, MOE, CCONEAT @ AICTE-INDIA.ORG

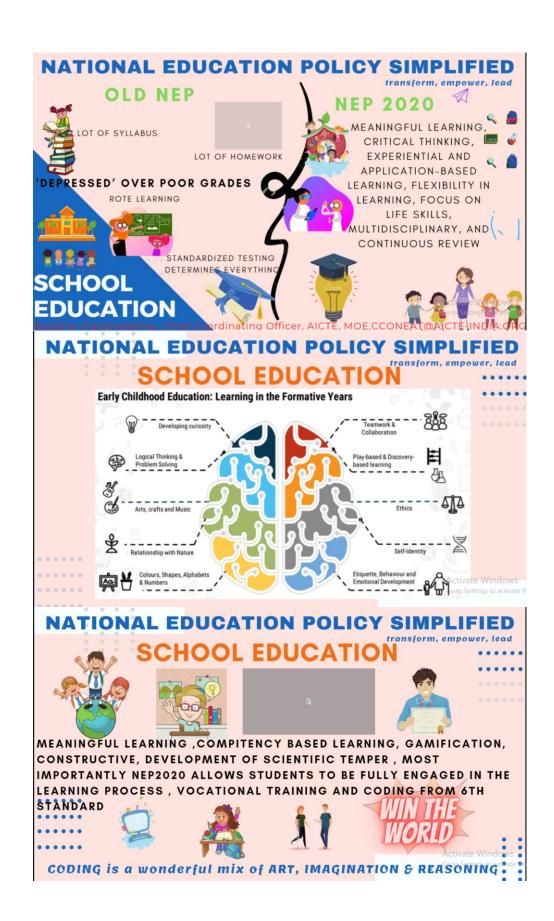


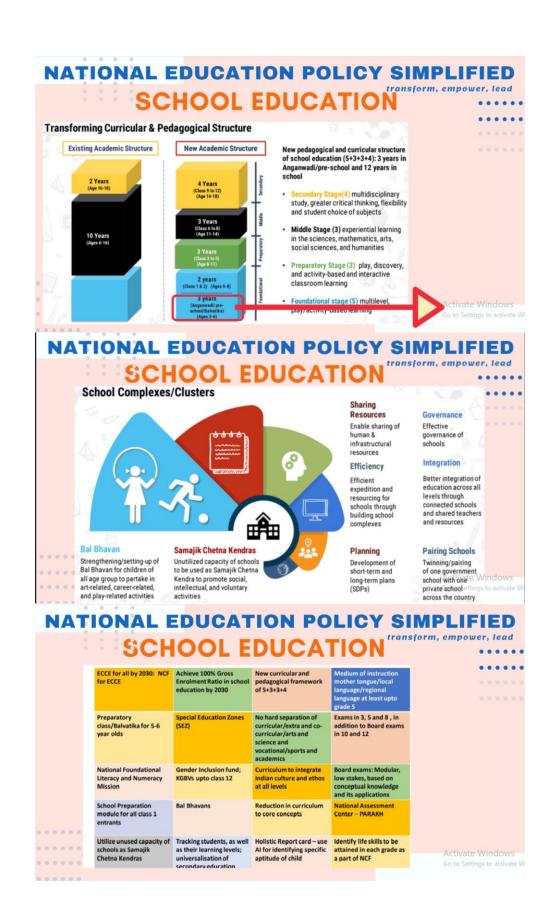
# **ENTREPRENEURS**

IT'S OK TO FAIL

Activate Windows
Go to Settings to activate W







### NATIONAL EDUCATION POLICY SIMPLIFIED

transform, empower, lead

# **NEP 2020 HIGHER EDUCATION**





- · JOB SEEKERS & JOB CREATORS, RESEARCH ORIENTED
- INNOVATORS, RESEARCHERS
- · FROM TEACHER CENTRIC TO STUDENT CENTRIC
- SEDG SOCIALLY EDUCATIONALLY DISADVANTAGE GROUPS
   NEW COLLEGES IN SC/BC/TRIBAL AREAS
- · USING TECHNOLOGY
- · FOCUSED ON LEARNING OUTCOME NOT ON MARKS
- INTERNSHIPS , REAL TIME LEARNING
- REGULATORY SYSTEM -TOO MUCH, TOO LESS

HIGHER EDUCATION

Activate Windows

ordinating Officer, AICTE, MOE, CCONEAT @AICTE-INDIA.ORG

### NATIONAL EDUCATION POLICY SIMPLIFIED

transform, empower, lead

NEP 2020 HOLISTIC AND MULTIDISCIPLINARY EDUCATION -



EDUCATION

FLEXIBILITY OF SUBJECTS

MULTIPLE ENTRY / EXIT

UG PROGRAM - 3 OR 4 YEAR

PG PROGRAM - 1 OR 2 YEAR

INTEGRATED 5 YEAR BACHELOR'S / MASTER'S

M PHIL TO BE DISCONTINUED

CREDIT TRANSFER AND ACADEMIC BANK OF CREDITS HEIS: RESEARCH INTENSIVE/TEACHING INTENSIVE UNIVERSITIES AND AUTONOMOUS DEGREE GRANTING SOLLEGES

HIGHER MODEL MULTIDISCIPLINARY EDUCATION RESEARCH
EDUCATION PRINTING (MERU)

Activate Window Go to Settings to activate Window

Buddha chandrasekhar, Chief Coordinating Officer, AICTE, MOE, CCONEAT@AICTE-INDIA.ORG

### NATIONAL EDUCATION POLICY SIMPLIFIED

MHRD | Government of Irida

Under Graduation will be of either 3 or 4 years
with multiple entry and exit option

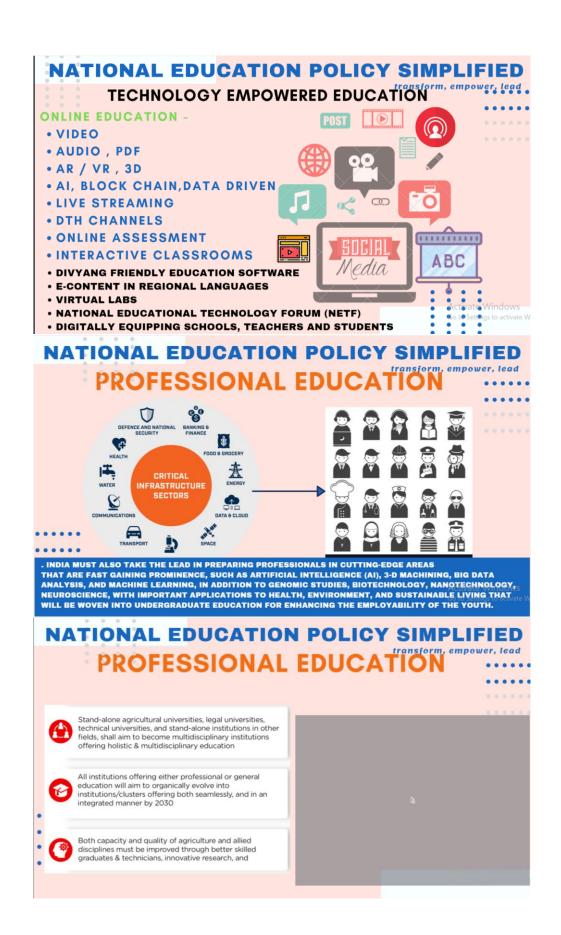
1 Year
Certificate

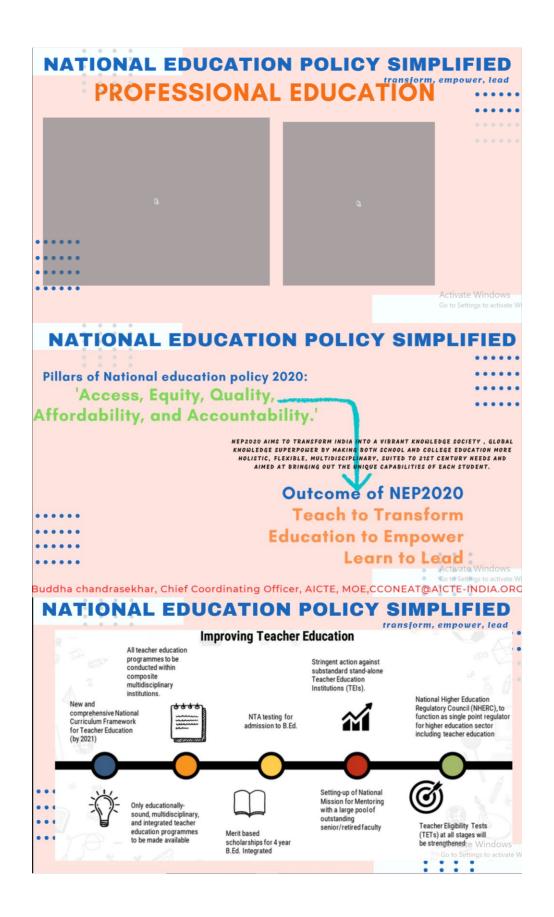
2 Years
Advance Diploma

4 Years
Bachelor's Degree
with Research

National Education Policy 2020

Go to Settings to activate Widinating Officer, AICTE, MOE,CCONEAT@AICTE-INDIA.ORG







# NEP2020 IMPLEMENTATION MASTER PROJECT PLAN - MICRO IMPLEMENTATION PROJECT PLANS WITH MILESTONES , TIMELINES , PEOPLE MANAGEMENT, RISK MITIGATION, NATIONAL EDUCATION POLICY SIMPLIFIED Transform, empower, lead NEP 2020 IMPLEMENTATION MASTER IMPLEMENTATION PLAN (MIP) STATE LEVEL IMPLEMENTATION PLAN (MLIP) MASTER FINANCE PLAN MINISTRY LEVEL FINANCE PLAN

TECHNOLOGY IMPLEMENTATION PLAN, INFRASTRUCTURE REQUIREMENT PLAN, PROCUREMENT MANAGEMENT PROJECT PLAN, PROJECT RISK MANAGEMENT PLAN.

RESOURCE MANAGEMENT PLAN, PUBLIC - PRIVATE PARTNERSHIP PLAN Tivate

# Quality Enhancement through Institutional Ranking



Dr. M. S. Shyamasundar
Advisor
Southern Region Coordinator
NAAC, Bengaluru

Quality assurance is relevant internationally. Multitasking and prioritizing the priority is a part of quality assurance. NAAC process is based on global practices and norms. International network called INQAAHE standardize various QA agencies. NAAC creates a platform to exchange teaches and students internationally. It's highly beneficial to the students going for higher studies abroad. QA gives opportunity to identify the strength and weakness and to maintain database. There exists a triangular relationship between higher education institutes, students and industries.

UGC stipulates the CGPA and grades of NAAC as a quality bench mark, tool for evaluating and improving quality of higher education. The objective of IQAC is to develop a system for conscious, consistent and catalytic action to improve the academic and administrative performance of the institution. Implement the institutional best practices and new educational policy to build the attitude.

Quality enhancement is a continuous process and concerted effort on the part of the institutions is required to achieve excellence in all spheres of academic and administrative activities of the institutions.

### **Outcome:**

- Global standardization is ensured to enhance the quality.
- To achieve quality, we need to work together, collaborate with others, tolerate differences and respect diverse views.



# Institutionalisation of Quality culture among HEIs

# Dr. M. S. Shyamasundar

Adviser National Assessment and Accreditation Council Bengaluru, India

# **Relevance of QA – International**

- **❖ NAAC's Process is based on global good practices** and norms 13,399 accreditation visits
- INQAAHE
  - **\*** Exchange of Teachers and Students
  - **❖ MOU Credit Transfer Mobility of Students**
  - Many Embassies are using Assessment and Accreditation
  - **❖**Most USA universities recognise NAAC's highest grade 3 year HEI degrees equal to 4 year US degree for further studies

# Relevance of QA

- **SWOT**
- **❖** Documentation Database MIS
- Employers
- **❖** Mandatory regime
- **❖** Public Image Quality Tag / Stamp to attract good students and teachers
- Internal Planning & Allocation of funds Allows the institution to set priorities
- **❖** A framework for determining the New sense of direction and identity an institution should take

# **Accreditation outcomes into Policy Planning - Funding Linkages**

UGC stipulates the CGPA and Grades of NAAC as

- a Quality Benchmark Pre-condition
  - Graded Autonomy
  - **Autonomy to HEIs**
  - **Deemed-to-be-Universities**
  - **Open and Distance Learning**
  - University and Colleges with Potential for Excellence (UPE/CPE)
  - **❖** Institutions of Eminence (IOEs)
  - **❖** No LIC visit to the college for permanent affiliation

# Relevance of QA

- Students, parents and society get reliable information on QA of HEIs
- **❖** Self-propelling and self-regulating
- **❖** Tool for evaluating and improving quality of higher education
- \*Basis for future planning
- **❖** Structure for educational improvement
- **♦** Assists in reform efforts
- Users to make decisions
- **❖** Pressure point for change

# NEP - 2020 Holistic, Flexible & Multidisciplinary

- ❖ A complete overhaul is necessary to re-energize HES
- Overarching Autonomous Umbrella Institution Higher Education Commission of India (HECI)
   Four Independent Verticals
  - National HE Regulatory Council (NHRC) Regulation – Light but Tight
  - **❖** Meta Accrediting Body NAC Accreditation
  - **\*** HE Grants Council (HEGC) Funding
  - **❖** General Education Council (GEC) Academic Standard Setting ICAR, VCI, NCTE, CoA Professional Standard Setting Bodies (PSSBs) No Regulatory Role IDPs HEIs Responsibility and accountability shall devolve to HEIs concomitantly

# **Internal Quality Assurance Cell**

# **Objective**

The prime aim of the IQAC is to develop a system for conscious, consistent and catalytic action to improve the academic and administrative performance of the institution

As a mechanism for efficient follow-up of assessment outcomes and channelizing institutional efforts towards academic excellence.

# The Functions of IQAC

- **❖** Facilitating the creation of a learner-centric environment
- \* Arrangement for feedback responses
- Dissemination of information on the various quality parameters of higher education
- Organization of inter and intra institutional workshops, seminars on quality related themes and promotion of quality circles
- Provide a sound basis for decision-making to improve institutional functioning
- **❖** Better internal communication
- **❖** Facilitate internalization of the quality culture

### Contd...

- Acting as a nodal agency of the HEI for coordinating quality-related activities, including adoption and dissemination of good practices
- Development and maintenance of Institutional database through MIS for the purpose of maintaining /enhancing the institutional quality
- Development of Quality Culture in HEI
- Preparation of the Annual Quality Assurance Report (AQAR) of the HEI
- ❖ Bi-annual development of Quality Radars (QRs) and Ranking of Internal Units of HEIs based on the AOAR
- ❖ Interaction with SQACs in the pre and post accreditation quality assessment, sustenance and enhancement endeavours.

# IQAC may develop Benchmarks

- All the teachers in the department should compulsorily register for M. Phil./ Ph. D.
- Every member of the department either independently or jointly should publish at least one research article / year in any of the referred journals.
- Every department should undertake one project at least per year either minor or major.
- In a year each staff should have attended at least two seminars / conferences at National Level for which registration fee shall be borne by the HEI.
- Each department should organize at least one workshop or seminar / year

# IQAC may develop Benchmarks

- Each department should organize at least 10 guest lectures per academic year
- Staff members are encouraged to go as resource persons and give their expertise / consultancy to outside organizations
- Newsletter/ magazines/ book publications by the departments are encouraged
- Every department should strive to achieve 90 -100% pass percentage in their discipline
- Every department should prepare the students to obtain at least one university rank per year

# **IQAC** may develop Benchmarks

- Each staff should publish at least one research article / year in any of the referred journals.
- Every department should attract at least one foreign student per year.
- Each staff should interact with at least one foreign student / year to get exposure of cross culture integration.
- Each department should organize at least 01 international cultural evening per year
- Staff members are encouraged to give their expertise / consultancy to outside organizations
- Every department should showcase their strengths in their website
- Every HEI should facilitate students to get the opportunity to develop a range of transversal skills

# **Best Practices**

- Identification
- Implementation
- **♦**Institutionalization
- ❖Internalization
- Dissemination



# **Building the Attitude**



If an EGG is Broken by an Outside Force....

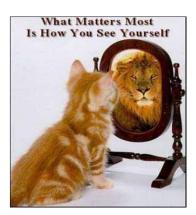
A LIFE ENDS.

If an EGG Breaks from Within.....

LIFE BEGINS.

Great Things Always Begin From Within .

## Internal Quality Assurance System



# **Ranking and Accreditation**

- **❖NIRF** Fast Food Glamour Short
- **❖NAAC** Healthy Food Long
- **❖NBA**

# **Environment Consciousness - Green Audit - Eco-friendly initiatives**

- Energy conservation
- Use of renewable energy
- Water harvesting
- Check dam construction
- **Efforts for Carbon neutrality**
- Plantation
- Hazardous waste management
- e-waste management

Institutional Social Responsibility



## Distribution of Metrics and Key Indicators across Criteria

Type of HEIs	Universities	Autonomous Colleges	Affiliated/Constituent Colleges		
			UG	PG	
Criteria	7	7	7	7	
Key Indicators (KIs)	34	34	31	32	
Qualitative Metrics (Q <sub>I</sub> M)	36	35	35	36	
Quantitative Metrics (Q <sub>n</sub> M)	79	72	58	60	
Total Metrics (Q <sub>l</sub> M + Q <sub>n</sub> M)	115	107	93	96	

Grading S	System	adopt	ed in	the	<b>RAF</b>
<u> </u>	,	P			

Range of Institutional Cumulative Grade Point Average (CGPA)	Letter Grade	Status
3.51-4.00	A++	Accredited
3.26-3.50	<b>A</b> +	Accredited
3.01-3.25	A	Accredited
2.76-3.00	B++	Accredited
2.51-2.75	B+	Accredited
2.01-2.50	В	Accredited
1.51-2.00	C	Accredited
<= 1.50	D	Not Accredited

Quality enhancement is a continuous process and concerted effort on the part of the institutions is required to achieve excellence in all spheres of academic and administrative activities of the institutions.

To achieve quality, we need to work together, collaborate with others, tolerate differences, respect diverse views because

"None of us is as smart as all of us"

(Johnson and Johnson)

# Thank You

Dr. M. S. Shyamasundar
Adviser
National Assessment and
Accreditation Council
Bengaluru, India
shyam\_naac@yahoo.co.in

# **Research - Thrust for Quality in Higher Education Institutions**



Prof. Dr. Jagathy Raj V. P.

Professor Cochin University of Science and Technology (CUSAT) Kerala

#### The Role of Research in Higher Education: Implications and Challenges

Higher education imparts in-depth knowledge and understanding so as to advance the students to new frontiers of knowledge in different walks of life. Higher education is seen as a process in which the students are counted as "products" absorbed in the labor market. Thus, higher education becomes input to the growth and development of business and industry.

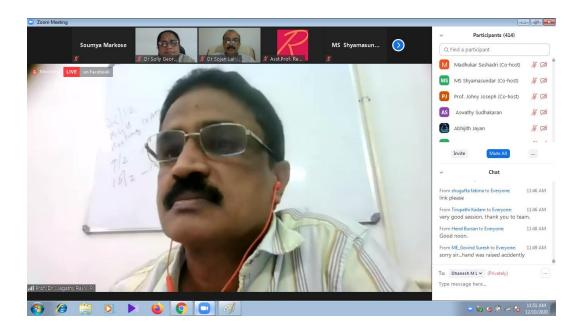
Research is a process of systematic inquiry that involves gathering of data; documentation of critical information; and analysis and understanding of that data/information, in accordance with appropriate procedures based on scientific principles, in order to better understand a phenomenon about which we are interested or concerned.

The importance of academic research is Academic research facilitates learning, Research highlights the issues, Research helps in the growth of a business, Academic research leads to personal growth of students. One of a major constraint and challenge in the field of academic research in India is the lack of an encouraging academic environment, ill-equipped libraries, labs and equipment, inadequate infrastructure, lack of funds and faculty crunch. The Ranking of Institutions at national level instills a competitive spirit amongst institutions to perform better and secure higher rank in international ranking. These rankings act

as a guide to students for selection of universities based on a set of criteria and helps universities to improve their performance on various ranking parameters and identify gaps in research and areas of improvement.

#### **Outcome:**

- Fostering global competencies among students
- Improve employee morale and motivation
- Offering opportunities and incentives for teachers for further development of their 'research based' teaching competence and excellence.
- Institutions should be given an adequate financial assistance to support its faculty & teaching staff for conducting research.
- Establish appropriate teaching load for academics and provide sufficient time to faculty to get engaged in both research and other community related activities.



The Role of Research in Higher Education: Implications and Challenges

Prof.(Dr.) Jagathy Raj V. P.
Professor
School of Management studies
CUSAT, Kochi -22
Email: jagathyraj@gmail.com
Mobile: 9847220016

## What is Research?

- Research is a process of systematic inquiry that involves gathering of data; documentation of critical information; and analysis and understanding of that data/information, in accordance with appropriate procedures based on scientific principles, in order to better understand a phenomenon about which we are interested or concerned.
- It is a lengthy process, focused, specific, intensive, accumulative and educational, and is not mere information gathering, transportation of facts from one location to another and rummaging for information.

## **Academic research and Professional research**

- ➤ Academic Research is focused primarily on making new discoveries for the scientific community.
- > Professional Research is geared more towards solving a specific problem for an organization, often a business, or its customers.
- > The two are both valid and contribute to progress.

Academic Research is defined as a "Systematic investigation into a problem or situation, where the intention is to identify facts and/or opinions that will assist in solving the problem or dealing with the situation".

- Professional research is defined as work performed to advance an individual's profession. It is a form of communication produced in a professional manner in order to facilitate work.
- ➤ Professional research focuses on research goals/questions that emerge from business requirements.
- ➤ It may or may not use the formal, scientific and systematic procedures to discover answers. It is not grounded in theories and may not require a representative sample.

## Why Academic Research is important?

- Academic Research facilitates learning
- Research highlights the issues
- > Research helps in the growth of a business
- > Academic research leads to personal growth of students

Academic Research	Professional Research
Also called as Scholarly Research Seeks to add to a larger "body of knowledge"	Also called as Applied Research Seeks to find solutions to instant problems and issues
Questions tend to be more conceptual	Problems tend to be more practical
Theoretically focused	Organizationally focused
Findings are generally made public	Findings are generally kept private
Results generally spur ideas and questions for future research	Results are generally used internally to make decisions and set up strategy
Assessed through peer review by means of academ discipline standards	ic Assessed by client-organisation and/or industry standards
Shared primarily through academic writings (doctora dissertation, thesis, dissertation research, scholarly journals, academic conferences & presentations, academic articles and other publications (e.g., books	may also be shared more widely through professional conferences and industry/trade publications (e.g.,

## **Role of Research**

- ➤ In a globalized world, the role of research in an academic institution is significant for its sustainability and development, and it is imperative to have knowledge-driven growth based on innovation.
- ➤ The quest for knowledge is the basic principle behind research.
- ➤ The quality of research work directly translates to the quality of teaching and learning in the classroom, thereby benefiting the students, the society and the country.
- > The promotion of research in a huge and diverse country like India will help the nation evolve as a knowledge reservoir in the international arena.

#### **Academic Research**

- ➤ It is well-accepted that academic research has contributed enormously to find solutions to many problems faced by our society and industries.
- There have been multiple instances when industries have turned to academics for finding solutions to vital issues.
- The need for sharing knowledge between research institutions and industry has become increasingly evident.
- ➤ The emerging importance of interdisciplinary fields has given rise to institutional collaborations that allow knowledge to be pooled together. Often, it is industry which is the ultimate beneficiary.
- Research provides basic inputs that can be used for planning and policy decision-making. Needless to say, academic research is an integral part of global development.

#### **Benefits of Research**

- Research is not only critical to the economic and social development of society; it is also critical to the mission of our University.
- Some research benefits are obvious:
  - benefits of an economic kind (a new product, technology or service),
  - a social kind (increased knowledge of relevance to policy makers),
  - of an environmental kind (improved techniques to ensure sustainable food production),
  - of a cultural kind (increased understanding of cultural values or social approaches) or
  - of a health kind (a better understanding of the causes of medical conditions or better means of delivering health services).

#### Benefits of Research - contd...

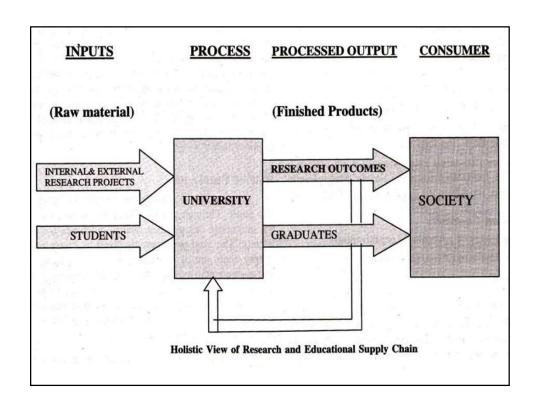
- For some research the benefit may not be so obvious.
  - As Albert Einstein once remarked: "If we knew what it was we were doing, it would not be called research, would it?"
- But such research, adds to the stock of global knowledge and provides the source of new ideas, methods, techniques and innovation across a whole range of disciplinary and multi-disciplinary areas
- Our economy is based very strongly on technology and innovation and that also centres on the resources sectors of agriculture, energy and minerals.
- And as we continue to pursue our global research agenda, we can look to a vast range of opportunities to build a future economy based on the existing strengths of our resources wealth backed by research from the Universities

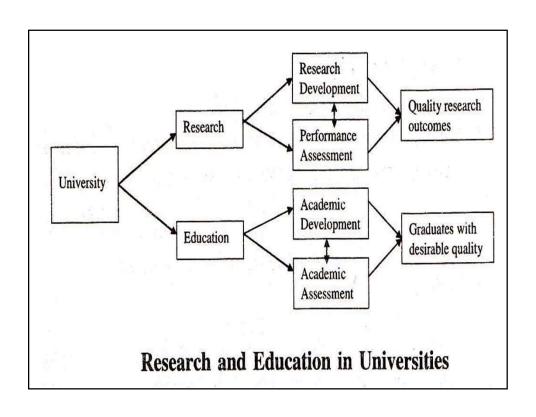
#### WHAT IS HIGHER EDUCATION?

#### **HIGHER EDUCATION**

- producing qualified human resources for the labor market
- educating qualified researchers and cultural agents
- providing higher level teaching in all fields of knowledge
- extending education beyond secondary education

Central Universities	A Central University in India is established by the Government of India, by Act of Parliament.
State Universities	A State University in India is established by the State Government, by State Legislature.
Deemed	Institutions which have been accorded the status of a
Universities	university with authority to award their own degrees through Central Government notification.
Open Universities	An Open University can be a central or state University imparting education exclusively through distance mode in any branch or branches of knowledge.
Institutes of National Importance	Some of the higher education institutions are awarded the said status of Institutes of National Importance by the Act of Parliament.
Other Institutions	Include the Institutions established by State Legislative Act and colleges affiliatedto the University, both





S.No.	Regulatory Body	Functions
1.	University Grants Commission (UGC)	Co-ordination, determination and maintenance of standards in higher education.     Release of grants to individual institutions.
2.	All India Council for Technical Education (AICTE)	<ul> <li>Proper planning &amp; co-ordinated development of technical education system throughout the country.</li> </ul>
3.	Distance Education Council (DEC) (now as DEB under UGC)	<ul> <li>Promotion of Open University and Distance Education systems in the education pattern of the country and for coordination and determination of standards of teaching, evaluation &amp; research in such systems.</li> </ul>
4.	Indian Council of Agricultural Research (ICAR)	<ul> <li>Co-ordination of agricultural research and development programmes and develop linkages at national and international levels with related organisations to enhance the quality of life of the farming community.</li> </ul>
5.	Bar Council of India (BCI)	<ul> <li>Co-ordination, determination and maintenance of standards in legal education and profession.</li> </ul>
6.	National Council for Teacher Education (NCTE)	<ul> <li>Achieving planned and co-ordinated development of the teacher education system throughout the country, the regulation and proper maintenance of norms and standards in teacher education and for matters connected therewith.</li> </ul>
7.	Rehabilitation Council of India (RCI)	<ul> <li>Standardization and regulation of training of personnel and professionals in the field of Rehabilitation and Special Education.</li> </ul>
8.	Medical Council of India (MCI)	<ul> <li>Establishment of standards in medical education and to define medical qualifications in India and abroad.</li> </ul>
9.	Pharmacy Council of India (PCI)	<ul> <li>Prescription, regulation and maintenance of minimum educational standards for the training of pharmacists uniformly in the country.</li> </ul>
10.	Indian Nursing Council (INC)	Regulation and maintenance of uniform standards of training for Nurses, Midwives, Auxiliary Nurse-Midwives and Health Visitors.
11.	Dental Council of India (DCI)	<ul> <li>Regulation of the Dental Education, Dental Profession, Dental ethics in the country and recommend to the Government of India to accord permission to start a Dental College, start higher courses and increase of sears.</li> </ul>
12.	Central Council of Homeopathy (CCH)	· Maintenance of the Central Register of
13.	Central Council of Indian Medicine	Maintenance of the Central Register of Indian
14.	Council of Architecture	Maintenance of the Central Register of
15.	State Council of Higher Education	Archicture     Munitenance of State Institutions

## **Quality in Higher Education**

QUALITY ASSURANCE (QA)	QUALITY ENHANCEMENT (QE)
Focus on teaching	Focus on learning
Teaching as individual performance	Learning as social practice
Focus on monitoring / judgment	Focus on personal and professional development
Inflexible, nonnegotiable, approach based on standards	Flexible, contextsensitive, approach based on building professional knowledge
Little acknowledgement of the links between teaching and research	Exploration of the links between teaching and research, through reflection on practice
Teachers as individual practitioners	Teachers as collaborators across disciplines
Emphasis on documentation	Emphasis on discussion

## **Constraints and Challenges**

- ➤ Our education system faces a number of constraints and challenges—quality research is one of them.
- ➤ Barring few prestigious institutes, most display a dismal picture in terms of quality and quantity research.
- ➤ Not many institutes have mandatory research goals for individual faculty, and most do not have adequate systems or infrastructure for quality research.
- ➤ The lack of an encouraging academic environment, ill-equipped libraries, labs and equipment, inadequate infrastructure, lack of funds, faculty crunch, etc, are some of the factors contributing to the dismal picture of research in Indian academic institutions.

#### Need of the hour

- At this juncture, it is pertinent to develop an inbuilt research mechanism in our higher education system.
- The system needs to commit itself to both research and teaching excellence.
- In view of the fact that India possesses globally-acclaimed brainpower, the need of the hour is to create a encouraging environment for academic research in all centres of higher learning.

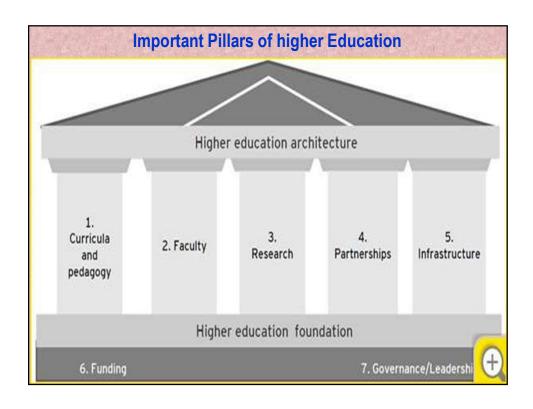
## **Higher education**

Higher education plays an essential role in society by creating new knowledge, transmitting it to students and fostering innovation. Research-based education has lately received increasing interest both among researchers in higher education and in public discussion.

- i. Higher education as the production of qualified human resources:- In this view, higher education is seen as a process in which the students are counted as "products" absorbed in the labour market. Thus, higher education becomes input to the growth and development of business and industry.
- ii. Higher education as training for a research career: In this view, higher education is preparation for qualified scientists and researchers who would continuously develop the frontiers of knowledge. Quality within this viewpoint is more about research publications and transmission of the academic rigour to do quality research.
- **iii. Higher education as the efficient management of teaching provision.** Many strongly believe that teaching is the core of educational institutions. Thus, higher education institutions focus on efficient management of teaching-learning provisions by improving the quality of teaching, enabling a higher completion rate among the students.
- iv. Higher education as a matter of extending life chances. In this view, higher education is seen as an opportunity to participate in the development process of the individual through a flexible, continuing education mode.

## The four specific functions of higher education

- (1) To prepare students for research and teaching;
- (2) To provide highly specialized training courses adapted to the needs of economic and social life:
- (3) To be open to all, so as to cater to the many aspects of lifelong education in the widest sense; and
- (4) To promote international cooperation through internationalization of research, technology, networking, and free movement of persons and scientific ideas



#### Importance of Research in Higher Education

There are three key elements that are driving force for revolution in higher education.

#### These elements are:

- Massification,
- > Diversification and
- > Research.

### **Massification**

- The Massification, which defines the increased admittance worldwide to higher education for the masses.
- Higher education is now not just the preserve of the elite but is now both a right and a need for most people in developing countries.
- t is a need that comes from the bottom up; it cannot be controlled or mandated by governments. In the next 30 years, the key countries that will make up half the global enrollment in higher education will be China, followed by India.
- The U.S. pool is already almost saturated with about 75-80% of every of-age cohort entering the system for higher education.
- There are a few implications of massification.
  - First, there is now a divergence of higher education institutions; not all institutions of higher education can be universities.
  - Second, the greater diversity in the student populace.
  - Thirdly, the dropout or non-completion rates for higher education are more significant than ever. The new norm is that a four-year degree takes five to six years to complete.
  - Fourth, Massification has led to a lower quality of higher education in all countries where it has occurred.

- Although the standard of leading institutions has improved over the years, many higher education institutions face challenges regarding financial constraints, faculty quality and student diversity.
- Lastly, the growth of the private education sector has meant that most of the students in higher education study in private institutions that are of lack of quality education and majorly profit-oriented.
- The diversification in terms of disciplines taught in higher education growing along with development activities in the view of the future needs of society and humanity.
- The *third area*, Research which needs a generation of newer knowledge to sustain the development activities of the society.

#### **Higher Education Institutions**

#### The higher education institutes should have following objectives:

- i. Inculcating a value system in students
- ii. Promoting the use of technology.
- iii. Fostering global competencies among students
- iv. Contributing to national development
- v. Quest for excellence

#### In higher education system, quest for quality due to following reasons:

- (1) Competition
- (2) Customer satisfaction
- (3) Maintaining standards
- (4) Accountability
- (5) Improve employee morale and motivation
- (6) Credibility, prestige and status
- (7) Image and visibility

### Why Indian Higher Education is Lacking in Research?

#### Common reasons:

- Poor or Insufficient Infrastructure.
- Lack of quality faculties
- > Intake of poor quality students in higher education
- Insufficient support of government to education up to higher secondary level
- > Less than adequate funding for research; necessary for innovation-driven society
- Inadequate collaboration between Academic and Industrial for society need-based research

#### **Total No. of Universities**

Total no. of university in the country as on 01-10-2020

- Central University-54
- State University-416
- Deemed University-124
- Private University-364

Total-958

Only 7 Indian universities were ranked in the top 400 universities by the
well-regarded QS World University Rankings for 2019. And predictably, six of
these seven are Indian Institutes of Technology (IITs). The only non-IIT Indian
institution in the top 400 in the Indian Institute of Science (IISc) in Bengaluru.

#### Consequences of the Lack of Research in-country

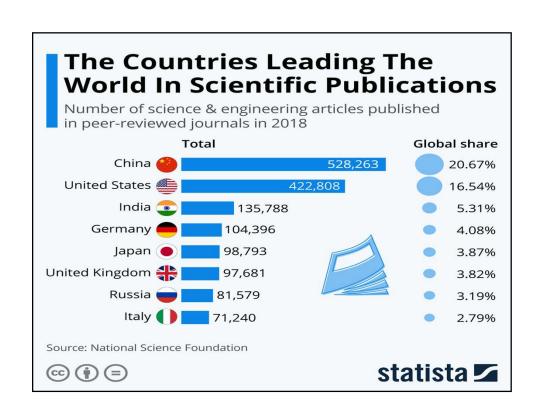
- Quality of Teaching and Research Teaching and research in any University depend on the quality of students and on the quality of their faculties. There are many universities in India, but scarcely 20 to 30 universities are considered to have faculty of high standing. An estimated 40% of college teachers work on a non-permanent, ad-hoc basis and are designated variously as temporary, contractual, ad hoc and guest faculty.
- Pressure to Publish Even faculty who have been working for many years is under such circumstances that they have to produce a certain number of research/review papers to gain promotion. Thus, they often publish papers in journals that may not be of high quality. This also means that there is more importance on publication of papers than on teaching.
- Quality of Student Intake Another important factor that may affect the quality of
  education is the level of students admitted. India's undergraduate students have
  graduated from higher secondary level schools (for 16 to 18-year olds). No serious
  attempt has been made by central or state governments to open any new higher
  secondary level schools for the past few decades. The only new such schools opened
  by central government are Navodaya Vidyalaya and Kendriya Vidyalaya (both of which
  are central schools).

#### **Global Research Output**

The global research output, as measured by peer-reviewed Science and Engineering (S&E) journal articles and conference papers

- ➤ In 2008, the U.S. published 3,94,979 S&E articles in peer-reviewed journals, ahead of China's 2,49,049.
- ➤ China's rapid growth rate saw it publish 5,28,263 articles in 2018, ahead of U.S. output totaling 4,22,808.
- India came third in 2018 with 1,35,788.
- ➤ The European Unions' collective output came to 6,22,000 research articles, meaning it accounted for almost a quarter of the global total.
- ➤ China made up 20.67 percent while the U.S. accounted for 16.54 percent.

		Scientific and Technic
Rank	Country	Journal Articles Per Yea
1	United States	412,542 articles
2	China	401,435 articles
3	Japan	103,377 articles
4	Germany	101,074 articles
5	United Kingdom	97,332 articles
6	India	93,349 articles
7	France	72,555 articles
8	Italy	66,310 articles
9	South Korea	58,844 articles
10	Canada	57,797 articles
11	Spain	53,342 articles
12	Brazil	48,622 articles
13	Australia	47,806 articles
14	Russia	35,542 articles
15	Iran	32,965 articles
16	Netherlands	30,412 articles
17	Turkey	30,402 articles
18	Poland	28,753 articles
19	Switzerland	21,060 articles
20	Sweden	19,362 articles



		Pu	blication	s Statu	s -2019	NAST A	
Rank	Country	Documents	Citable Documents	Citations	Self Citations	Citations per Documents	H-Index
1	China	684048	669877	544310	379765	0.80	884
2	United States	678197	605796	582779	282855	0.86	2386
3	United Kingdom	212519	188259	207745	62486	0.98	1487
4	India	187014	173574	101838	47364	0.54	624
5	Germany	183640	167305	167682	55750	0.91	1298
6	Japan	132308	123834	83421	26821	0.63	1036
7	Italy	125709	113243	117534	43611	0.93	1030
8	France	118951	109099	104040	26734	0.87	1180
9	Canada	115384	104950	110142	26543	0.95	1193
10	Russian Federation	111820	108786	42097	21450	0.38	580
11	Australia	110579	100527	116738	32171	1.06	1001
12	Spain	100364	93133	87368	24670	0.87	904
13	South Korea	89544	86242	66127	18450	0.74	687
14	Brazil	84887	80430	45929	14720	0.54	578
15	Iran	64744	62836	54671	23561	0.84	329

		ACOIIC	Rankir	3	Sed of
Rai	nk	Country	Value	Year	3
1	Chir	na	1,393,815.00	2018	
2	Unit	ed States	285,095.00	2018	3
3	Japa	an	253,630.00	2018	
3 4	Kore	ea	162,561.00	2018	
5	Geri	many	46,617.00	2018	3
6	Rus	sia	24,926.00	2018	8
7	Indi	a	16,289.00	2018	
8	Fran	псе	14,303.00	2018	
9	Unit	ed Kingdom	12,865.00	2018	3
10	) Iran		11,908.00	2018	
11	1 Italy	•	8,921.00	2018	Š
12	2 Kore	ea	8,354.00	2012	
10	3 Turk	кеу	7,156.00	2018	
14	4 Braz	zil	4,980.00	2018	-
15	5 Can	ada	4,349.00	2018	

#### The role and need of research in higher education

1. Teaching will improve if the staff engages in research (research-based teaching):- Necessity of research oriented teaching.

Educators engaged in research are updated with latest information and updated facts instead of all that is mentioned in a book years old. It is essential that teachers engage in research to come out with latest and original information but also when they expect students to be research oriented they must have familiarity with various aspects to the concept.

Educators familiar with research based teaching can help students with the following things:

- Teaching research results
- Making research known
- Showing what it means to be a researcher
- Helping to conduct research
- Providing research experience

#### The role and need of research in higher education -Contd...

2. Students will learn more if they come into contact with research (research-based learning): Students when involved in research based learning are bound to learn more and better than they would without the integration of research.

Students start as consumers of knowledge and move toward knowledge producers in the following eight steps.

- •Students are provided with an overview of the basic facts, terms, and ideas related to the discipline.
- •Students learn about research findings in the (sub) field through lectures and readings dedicated to current research.
- •Students discuss and critique research findings and approaches in the discipline or (sub) field; assignments include literature reviews or summaries.
- •Students learn some research methodologies; engage in limited applications of those approaches in course assignments, such as statistical analyses.
- •Students learn in a course dedicated to the research methodologies, engage in extensive applications of a variety of approaches.
- •Students engage in faculty designed and led original (to the student) research such as replications of existing studies.
- •Students engage in faculty designed and led original research such as research related to faculty projects and/or conducted in faculty labs.
- •Students engage in student designed and led original (to the discipline) research such as a senior thesis or capstone project

#### The role and need of research in higher education -Contd...

3. Professional practice will improve if professional workers in their training learn how to base their work on research-based knowledge (research-based practice):

This highlights the importance of hiring professionals who are familiar with research based practice. Having trainers who can help the current staff to make research based modules is also essential. To integrate the practice of research, it is important to learn how to base curriculum aligned to the practice of research.

4. Professional programs have an obligation to improve the knowledge basis of professional work through research (research-based knowledge production):

The main concern of this point is the importance of doing research to enhance 'evidence-based' knowledge. The need of this practice is to help students learn with hands-on experience and not just what's said and done but speak and do!

#### What to do for more research based teaching -learning

- · Deciding that education and research are equally important.
- Appointing at least one university professor of research education.
- · Establishing a university Centre for Teaching and Learning.
- Building a university Teaching and Learning House.
- · Linking research and teaching committees.
- Bridging any divides between research staff and teaching staff.
- Appointing only academics who excel in both research and teaching.
- Strengthening positive attitudes towards research by students among staff and students.
- Making resources available for students to do research.
- Making it possible that libraries give information literacy instruction to students.
- Offering opportunities and incentives for teachers for further development of their 'research based' teaching competence and excellence.

#### What to do for more research based teaching -learning

- · Creating and stimulating opportunities for dissemination of successful practices.
- · Recognizing teaching excellence.
- · Introducing an undergraduate student research award.
- · Monitoring the growth of 'research-based' teaching.
- Ordering and financing more research of the teaching-research nexus and of research-based teaching and learning in particular.
- Academics can help students by engaging them in research to better develop highly valued competencies.
- More research-based teaching can also make teaching more attractive for academics and can make teaching instrumental to the academics' own research.

- Benefits of university research for students
- It means teachers have up-to-date knowledge
- · It turns professors into better teachers
- It encourages investment
- · It informs textbooks and resources

### Indian higher education system

• Indian higher education system is the third largest in the world whereas several initiatives have been taken by the government to improve its ranking position.

The success of higher education institutions depends on many factors. One of the crucial factors is what is known as institutional research, popularly referred to as IR.

#### **Research funding Agencies in India:**

- University Grants Commission (UGC)
- Indian Council of Social Science Research (ICSSR)
- National Council for Educational Research and (NCERT)
- All India Council for Technical Education. (AICTE)
- Department of Science and Technology (DST)
- Department of Biotechnology (DBT)
- Council of Scientific and Industrial Research (CSIR)
- Defense Research and Development Organization (DRDO)
- Aeronautics Research & Development Board, Department of Atomic Energy (DAE)

- Department of Biotechnology (DBT)
- Department of Coal (DOC)
- Department of Ocean Development (DOD)
- Department of Science and Technology (DST)
- Department of Scientific and Industrial Research (DSIR)
- Indian Council of Medical Research (ICMR)
- India Meteorological Department (IMD)
- Indian Space Research Organization (ISRO)
- Department of Space, Ministry of Communications & Information Technology (MOCIT)

- Ministry of Environment and Forests (MOEF)
- Ministry of Food Processing Industries, (MFPI)
- Ministry of Non-Conventional Energy Sources (MNES)
- Ministry of Water Resources (MOWR)
- Ministry of Power, Central Power Research Institute (CPRI)
- Indian National Science Academy (INSA)
- Science & Technology for Weaker Sections (STAWS).
- Science and Technology Application for Rural Development (STARD).

#### The National Institutional Ranking Framework (NIRF)

The National Institutional Ranking Framework (NIRF) evaluates institutions on five broad generic groups of parameters, i.e.

- Teaching, Learning and Resources (TLR),
- Research and Professional Practice (RP),
- Graduation Outcomes (GO),
- Outreach and Inclusivity (OI) and
- Perception (PR).

Ranks are assigned based on total sum of marks assigned for each of these five broad groups of parameters

#### **Weightage for different Parameters**

Considering the fact that universities in India are essentially set-up for postgraduate education and research, it was decided to assign

- ➤ Higher percentage (40%) weightage to "Research Productivity, Impact and IPR",
- > 30 % weightage to "Teaching, Learning and Resources",
- > 5% weightage to "Graduation Outcomes",
- > 15% weightage to "Outreach and Inclusivity" and
- > 10% weightage to "Perception".

Weightages assigned for ranking of colleges were suitably modified.

## **Summary of Ranking Parameters for Ranking Universities**

S. No.	Parameters	Marks	Weightage
1	Teaching, Learning & Resources (TLR)	100	0.30
2	Research Productivity, Impact and IPR (RPII)	100	0.40
3	Graduation Outcome (GO)	100	0.05
4	Outreach and Inclusivity (OI)	100	0.15
5	Perception (PR)	100	0.10

2.0	Research Productivity, Impact and IPR (RPII)	(Ranking Weightage =0.40)
	A. Combined Metric for Publications	45 Marks
	B. Combined Metric for Citations	45 Marks
	C. Intellectual Property Right	10 Marks

## **Summary of Ranking Parameters Colleges**

į	Sr. No.	Parameters	Marks	Weightage
	1	Teaching, Learning &	100	0.40
		Resources (TLR)		
	2	Research Productivity, Impact	100	0.20
		and IPR (RPII)		
	3	Graduation Outcome (GO)	100	0.15
į	4	Outreach and Inclusivity (OI)	100	0.15
	5	Perception (PR)	100	0.10

2.0	Research Productivity, Impact and IPR (RPII)	(Ranking Weightage =0.20)
	A. Combined Metric for Publications	45 Marks
	B. Combined Metric for Citations	45 Marks
	C. Intellectual Property Rights	10 Marks

These rankings acts as a guide to students for selection of universities based on a set of criteria and helps universities to improve their performance on various ranking parameters and identify gaps in research and areas of improvement. The Ranking of Institutions at national level instill a competitive spirit amongst institutions to perform better and secure higher rank in international ranking.

Besides, sourcing data on various parameters from applicant institutions, third party sources of data have also been used, wherever possible. Scopus (Elsevier Science) and Web of Science (Clarivate Analytics) were used for retrieving publications and citations data. Derwent Innovation was used for retrieving data on patents. Data retrieved from these sources was shared with the institutions for transparency with a provision to give their inputs.

The NAAC criterion-wise differential we	eightages
for the three types of HEIs are	

Curricular Aspects	150 (U)	150 (Au)	100 (Aff UG)	100 (Aff PG)
Teaching-learning & Evaluation	200 (U)	300 (Au)	350 (Aff UG)	350 (Aff PG)
Research, Innovations & Extension	250 (U)	150 (Au)	110 (Aff UG)	120 (Aff PG)
Infrastructure & Learning Resources	100 (U)	100 (Au)	100 (Aff UG)	100 (Aff PG)
Student Support & Progression	100 (U)	100 (Au)	140 (Aff UG)	130 (Aff PG)
Governance, Leadership & Management	100 (U)	100 (Au)	100 (Aff UG)	100 (Aff PG)
Institutional Values & Best Practices	100 (U)	100 (Au)	100 (Aff UG)	100 (Aff PG)

## Distribution of weightages across Key Indicators (KIs)

Criteria	Key Indicators (KIs)	Universities	Autonomous Colleges	st	ated/Con ituent olleges PG
3. Research,	3.1 Promotion of Research and Facilities	20	20	NA	NA
	3.2 Resource Mobilization for Research	20	10	15	15
	3.3 Innovation Ecosystem	30	10	NA	10
3. Research,	3.4 Research Publications and Awards	100	30	15	25
	3.5 Consultancy	20	10	NA	NA
	3.6 Extension Activities	40	50	60	50
3. Research, Innovations and	3.7 Collaboration	20	20	20	20
	Total	250	150	110	120

#### To improve Research and Professional Practice (RP)

- Institutions should be given an adequate financial assistance to support its faculty & teaching staff for conducting research.
- Provide opportunities to faculty and teaching staff to present scientific papers in both regional and international conferences that will help to enhance the academic reputation of the medical school in which he or she belongs to.
- Enlighten the awareness among faculty members about SCOPUS and Web of Science indexed journal list and provide necessary information on research publications.
- Establish appropriate teaching load for academics and provide sufficient time to faculty to get engaged in both research and other community related activities.
- > Define rewards criteria and provide incentives for those faculty who are publishing in highly indexed journals on a yearly basis.
- Secure benchmarking agreement with a comparable national and international partner institution for the conduct of joint research projects.
- > Encourage students to conduct joint research projects with their faculty members.
- Conduct regular & periodic research training programs to faculty and students through national, regional and international partnerships.

#### Recommendations

- (i) design rigorous and comprehensive evaluation criteria to recognize and reward high-quality scientific research;
- (ii) require universal training in good scientific practices, appropriate statistical usage, and responsible research practices for scientists at all levels, with training content regularly updated and presented by qualified scientists:
- (iii) establish open data at the timing of publication as the standard operating procedure throughout the scientific enterprise;
- (iv) agree upon common criteria among scientific journals for retraction of published papers, to provide consistency and transparency; and
- (v) strengthen research integrity oversight and training.

These recommendations constitute an actionable framework that, in combination, could improve the quality of research.

Higher education imparts in-depth knowledge and understanding so as to advance the students to new frontiers of knowledge in different walks of life. Higher education is seen as a process in which the students are counted as "products" absorbed in the labour market. Thus, higher education becomes input to the growth and development of business and industry.

#### The four specific functions of higher education are:

- (1) To prepare students for research and teaching;
- (2) To provide highly specialized training courses adapted to the needs of economic and social life;
- (3) To be open to all, so as to cater to the many aspects of lifelong education in the widest sense; and
- (4) To promote international cooperation through internationalization of research, technology, networking, and free movement of persons and scientific ideas.

#### Promoting a culture of research amongst faculty and students

- i. Faculty Recruitment:
- ii. Seed Grant for New Faculty:
- iii. Sabbatical Leave:
- iv. ostdoctoral Fellowships
- v. Travel Grants for Faculty and Students:
- vi. Annual Faculty/Student Conclave in Social Sciences and Humanities:
- vii. Fellowships for Ph.D. Scholars for Self-financed/
  Minimal financial support on a Competitive Basis:
- viii. Teaching Assistantship as Part of Doctoral Program:



# Institutional Best Practices and New Education Policy



Prof. Dr. M. P. Poonia
Vice Chairman
AICTE
New Delhi

Quality Assurance is expected from the graduates coming out of the institute, how they are serving the society and the universe. Ours is big educational system, perfectly sound with 1000 university which is unparallel. Our technical institutes are 10500 plus with 32 lakhs can be admitted but only 18 lakhs are attracted remaining 14% of infrastructure is unutilized. Out of these 32 lakhs students, 13 lakhs are actually graduating and those who are getting job is very much less than that. One of the reasons behind that is outdated curriculum. The hands-on part is weak from the students' side and the teachers' side. Change rapidly. Attitude part of the student is week.

Quality of teachers should be improved. One-month industrial training should be provided to the new comers. Teachers training program should be provided in the emerging area which will improve the confidence. Ideas should be converted into useful products to the benefits of society.

Access the students in critical thinking, problem solving and decision-making which industry needed. Train the students from school level. Pressure of exam also been reduced with autonomy. Outcome based learning should be provided. Connect school, higher education and industry. Make students better than what industry wants. Industry will come to us if we are doing something for the betterment.

#### **Outcome:**

- Train the students from school level to achieve the betterment and quality assurance.
- Train the teachers to get updated frequently to compete with the technology to assure quality.



# **Standards and Innovative Mechanisms for Assuring Quality in Teaching-Learning Process**



Dr. B. S. Madukar
Formerly Adviser and GC/EC member, NAAC
Founder Director, University of Mumbai,
Quality Assurance Cell

Higher education all over the world has been transforming into a student-centric approach. It is viewed that higher education must help a student not only in assimilating knowledge but also equip them with employable skills, thereby playing a larger role in nation-building. In other words, accountability of the education system to the society is expected to be vibrant and visible.

The united nation has articulated 17 sustainable development goals for the world and quality education is one among them. At the national level, after 34 years, the national education policy – 2020 has been unveiled. The policy envisages in the coming years far-reaching institutional changes from childhood to higher and adult education. Autonomy to institution and the use of technology in strengthening the teaching-learning process has been emphasized.

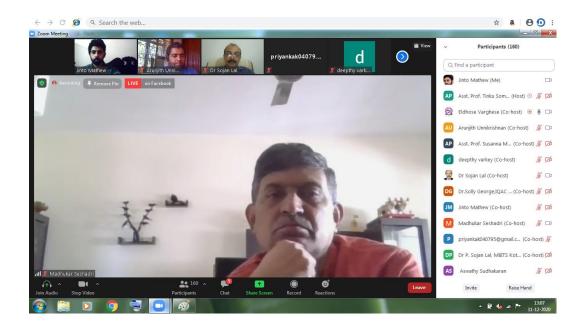
The current pandemic situation has fast-tracked the application of technology in various sectors including education in a matter of months would otherwise have taken a few years. Furthermore, the situation has added ambiguity in the type of skills and knowledge requirements for jobs likely to be created in the next few years.

Given the above circumstances, the relationship between teacher and the taught is increasingly under stress and calls for rapid all-round changes. Evolving broadbased innovative and dynamic teaching-learning mechanism complemented by simple and fair assessment process at the institutional level is need of the hour. Perhaps the teaching-learning process is to be tailor made to suit individual learner capabilities and also the broader societal needs. In essence, assuring quality in an institution may mean an accrual measurement performance/success at individual levels of each student in conjunction with the role of faculty members and management.

In India, the higher education system to date particularly colleges are largely used to a top-down approach i.e., adhering to the curriculum set by the affiliating university and following rules and regulations of multiple regulatory bodies. It may now be required to adapt itself to a bottom-up approach i.e., to prepare itself for autonomy and be a self-changing entity.

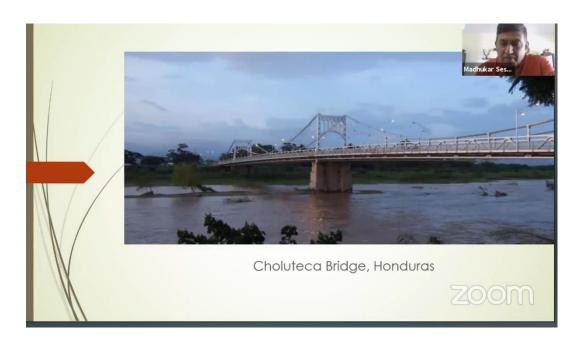
#### **Outcome:**

- Should collaborate with others from different disciplines in the recognition that multidisciplinary approaches are necessary to address the major issues facing society.
- Learning outcomes should emphasize way in which the learner is likely to use the knowledge or skills gained.
- A teacher should suggest and not impose.













#### Extract from National Education Policy 2020 - Higher Education:

Higher Education must form the basis for knowledge creation and innovation in the nation and there by contribute deeply to a growing national economy. The purpose of quality higher education is, therefore, more than simply the creation of greater opportunity for individual employment; it represents the key to more vibrant, socially-engaged, and cooperative communities and a happier, cohesive, cultured, productive, innovative, progressive and prosperous nation. (9.3)

The main thrust of this policy in higher education is to end the fragmentation of higher education by transforming higher education institution into large multidisciplinary universities/colleges and HEI clusters, each of which will aim to have 3000 or more students. This could help vibrant communities of scholars and peers, brake down harmful silos, enable students to become well rounded across disciplines, develop active research communities across disciplines and increase resource efficiency, both material and human, across higher education. (10.2)

200m

#### Contrasting requirements of Higher Education an work Curriculum driven Competent at problem based learning Used to solving problem in a theoretically Literate across broad range of disciplines coherent framework but with specialized knowledge skill Used to being assessed, rewarded or Able to use tools available to industry penalized by ext. evaluation Used to working towards preset educational Able to apply lateral or critical thinking process to problem solving objectives Used to expressing thoughts, ideas, opinions Used to make oral submission and written and solutions in writing forms report at short notice Competitive on his/her own behalf Competitive on behalf of team / organization / grow goals Introverted & isolated in study habit Possessing highly developed interpersonal skills Lacking in well-developed interpersonal skills

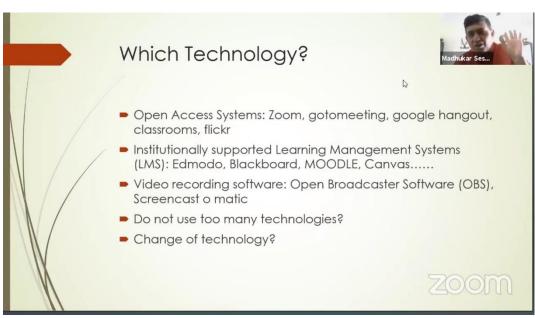
# Undergraduate Students should leave the University havi acquired certain abilities, values and commitments.



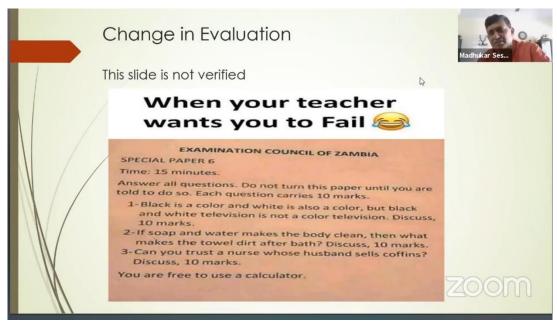
- Knowing what one doesn't know and how to seek information
- Able to think: that is, to reason inductively and deductively, to analyze and to synthesize, to think through moral and ethical issues, to construct a logical argument with appropriate evidence
- Able to communicate clearly, substantively, and persuasively both orally and in writing.
- Knowing how to authenticate information, whether it comes from print sources or through new technologies
- Able to collaborate with others from different disciplines in the recognition that multidisciplinary approaches are necessary to address the major issues facing society
- Understanding the methods of scientific inquiry; that is, scientifically literate











	Learning	g outcomes should be SMART(TT):
	Speak to the learner	Learning outcomes should address what the learner Madhukar Ses Madhukar Ses
	Measurable	Learning outcomes must indicate how learning will be assessed
	Applicable	Learning outcomes should emphasize way in which the learner is likely to use the knowledge or skills gained
	Realistic	All learners who complete the activity or course satisfactorily should be able to demonstrate the knowledge or skills addressed in the outcome
	Time-bounded	The learning outcome should set a deadline by which the knowledge or skills should be acquired
	Transparent	Should be easily understood by the learner
	Transferable	Should address knowledge and skills that will be used by the learner in a wide variety of contexts

# Remember: Nothing can be taught

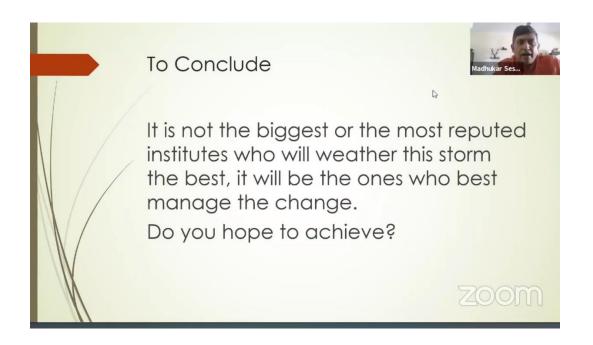


The teacher is not an instructor or a taskmaster; he is a helper and guide. His business is to suggest and not to impose. He does not actually train the pupil's mind, he only shows him how to perfect his instruments of knowledge and helps and encourages him in the process. He does not impart knowledge to him; he shows him how to acquire knowledge for himself. He does not call forth the knowledge that is within; he only shows him where it lies and how it can be habituated to rise to the surface.

Words of Sri Aurobindo, Early Cultural Writings, CWSA 1:384-85

Teacher	$\longrightarrow$	Guru	Madhukar Ses
A teacher takes responsibility for your growth	A Guru makes you	responsible for your growth	
A teacher gives you things you do not have and require	A Guru takes away things you have and do not require		
A teacher answers your questions	A Guru questions your answers		
A teacher requires obedience and discipline from the pupil	A Guru requires tr	ust and humility from the pupil	
A teacher clothes you and prepares you for the outer journey	A Guru strips you naked and prepares you for the inner journey		
A teacher is a guide on the path	A Guru is a pointer to the way		
A teacher sends you on the road to success	A Guru sends you on the road to freedom		
A teacher explains the world and its nature to you	A Guru explains yourself and your nature to you		
A teacher gives you knowledge and boosts your ego	A Guru takes away your knowledge and punctures your ego		
A teacher instructs you	A Guru constructs you		
A teacher sharpens your mind	A Guru opens your mind		
A teacher reaches your mind	A Guru touches your spirit		
A teacher instructs you on how to solve problems	A Guru shows you how to resolve issues		
A teacher is a systematic thinker	A Guru is a lateral thinker		
One can always find a teacher	But a Guru has to find and accept you		
A teacher leads you by the hand	A Guru leads you by example		
When a teacher finishes with you, you celebrate	When a Guru finishes with you, life celebrates		







# **Skilling and Employability**



Mr. Arunjith Unnikrishnan
Assistant Director(HR)
Ernst & Young (EY)
Kochi, Kerala

Employability skills are sometimes called the foundational skills or job-readiness skills. Technical skills are the primary skills which will give us the confidence to be creative and these skills can be acquired from books, training institutions, organizations etc.

We all are different in the way we perceive the world and we may use this understanding to improve our communication skills. Being friendly and polite, listening and be patient, team works, respecting others viewpoints, accepting productive criticism are some of the points to improve our interpersonal skills. We also need some basic skills like integrity, positive approach, self-motivation, be adaptive to changes, display confidence, maintaining personal hygiene etc.

#### **Outcome:**

- Provide adequate training in market-relevant skills
- Bridge the gap
- Improve the overall scope and space for under developed sectors



# **Skilling & Employability**

# Let's Break Some Ice

- What's the best thing that has happened to you during the lockdown?
- Who among the crowd here is a Youtuber?
- Do you really like online classes or you want to be back at the campus?



#### **Technical Skills**

- What we acquire from educational institutions/ training programs
- Go for the NextGen skills
- Certifications to boost your profile
- Upskilling to keep up to the market
- Hone your technical skills by undertaking projects
- First skill that would be looked at



Technical skills give you the confidence to be creative. You've got to walk before you run!!!

Credit: Susan Spicer



#### **Communication Skills**

- It's not just about English
- Practice is the best teacher
- Improve your vocabulary
- Not in accent, every country has one
- Listening and understanding
- Make it clear and avoid ambiguity
- Importance of reiterating
- Ask meaningful questions
- Eye contacts, handshakes, salutations, gestures, body language

To effectively communicate, we must realize that we are all different in the way we perceive the world and use this understanding as a guide to our communication with others

Credit: Tony Robbins

## Your words have nothing to do with me, they simply tell me who you are

Credit: Dan O'connor

### **Interpersonal Skills**

- Be friendly and polite
- Listen and be patient
- Be inclusive
- Be collaborative/ teamwork
- Be emotionally intelligent
- Respect others viewpoints
- Ask for feedback
- Accept productive criticisms
- Resolve conflicts amicably
- Networking



#### Basic

- Integrity (Top priority)
- Respect yours and others time
- Always be organized in doing things
- Have a positive approach
- Be self motivated
- Show your leadership abilities
- Be resilient and persistent
- Be adaptive to changes
- Prioritize things
- Display confidence
- Stress management
- Follow the dress code
- Be social and approachable
- Maintain personal hygiene

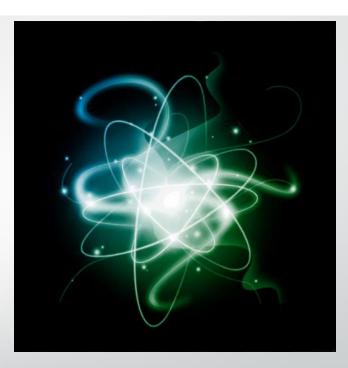
© Randy Glasbergen glasbergen.com



"I wear two hearing aids. One helps me hear what you say and the other helps me hear what you mean."

## Energy

- Physical energy | Diet, sleep, exercise
- Mental energy | Bringing in more focus, yoga, meditation
- Emotional energy | Experience the positivity, enjoy, celebrate, laugh, smile
- **Spiritual energy** | Not related to religion but is more to do with our values and purposes. Find your why



# Thank you & stay safe!!!

Connect via LinkedIn: Arunjith Unnikrishnan

## **Outcome of the Webinar**

The stakeholders will be able to,

- Inculcate a value system and educate everyone to empower and transform the ideas.
- Foster global competencies among students and bridge the gap promoting the use of new technologies.
- Provide quality education to all, quest for excellence, learn to lead and contribute to national development.
- Provide adequate training in market-relevant skills, improve employee morale and motivation.
- Offer opportunities and incentives for teachers for further development of their 'research based' teaching competence and excellence.
- Collaborate with others from different disciplines in the recognition that multidisciplinary approaches are necessary to address the major issues facing society.
- Improve the overall scope and space for under developed sectors.
- Learning outcomes should emphasize way in which the learner is likely to use the knowledge or skills gained.

# **Follow up Actions**

- In order to introduce advanced courses like Data Science, Electrical and Computer Science, it is decided to reduce the student intake capacity of Mechanical Engineering and Civil Engineering branch.
- 2. The IIIC (Industry Institute Interaction Cell) has tied up with the state government (Kerala) to rejuvenate the rivers and associated water resource initiatives through students focused on improving the potential of students in dealing with real life problems.
- 3. Mandatory teachers' training for faculty with a teaching experience less than 5 years to be conducted under the guidance of experienced professors.
- 4. Teachers to be motivated to undergo technology related training programmes and courses to bridge industry standards.
- 5. An internal advisory body to be formed for analyzing the scope of syllabus revision and dynamic introduction of new courses for intimating the affiliated university, if a provision for the same arises at university and AICTE level.

## **Conclusions**

The global pandemic of Covid'19 has affected our everyday life, and every sector be it industry, business, or education has been grimly affected due to the rampant spread of the virus. At the same time, this period has opened immense opportunities especially in the education sector, by virtue of the use of various electronic/technological applications. MBITS is embarked on organizing free webinars online, with the sole objective of making social impact by knowledge sharing, in partnership with Industry, Academia and Government of India and abroad, for the benefit of student community, academicians and aspiring engineers. The MBITS team along with other stakeholders provided free webinars for more than 11300 participants from more than 3000 institutions in India and abroad.

The national webinar on 'Quality Enhancement in Higher Education Institutions' covered a relevant theme which higher education is still facing and having difficulties to overcome. The excellent initiative and zeal shown by IQAC of MBITS to assemble the leading personalities in the field, towards the webinar and sharing the experiences to motivate the faculty, students and engineers to have in view Quality Enhancement were well appreciated. The net impact created by the programme has been enormous and will be transformative for many of the stakeholders. The feedback from the participants is highly encouraging and many more such programmes shall be conducted for improving the quality of HEIs. Such events go a long way in bridging the gap between industry and academia, which help MBITS to achieve many more milestones and attain greater heights in future.